Survey, Certification and Credentialing Commission 612 South Kansas Ave Topeka, KS 66603



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Kari M. Bruffett, Secretary Joe Ewert, Commissioner Sam Brownback, Governor

August 21, 2015

Provider Number: 175517

Jessica Pecenka, Administrator Brookdale Overland Park 12000 Lamar Overland Park, KS 66209

## LICENSURE AND CERTIFICATION SURVEY -- NO OPPORTUNITY TO CORRECT

On August 20, 2015, a Health survey was concluded at your facility by the Kansas Department for Aging and Disability Services (KDADS) to determine if your facility was in compliance with Federal participation requirements for nursing homes participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be at a level of actual harm that is not immediate jeopardy as evidenced by the CMS-2567L whereby corrections are required.

Based on the deficiencies cited on this survey and your history of noncompliance on the June 23, 2014 Abbreviated survey, your facility will not be given an opportunity to correct deficiencies before remedies are imposed.

All references to regulatory requirements contained in this letter are found in Title 42, Code of Federal Regulations.

# **Enforcement Remedies**

In accordance with sections 1819(h) and 1919(h) of the Social Security Act and the enforcement regulations specified at 42 Code of Federal Regulations (CFR) part 488, we are imposing a denial of payment for new Medicare and Medicaid admissions effective **September 10, 2015**. We are advising the State Medicaid Agency to deny payment for new admissions effective **September 10, 2015**. This denial of payment will remain in effect until your facility has achieved substantial compliance or your provider agreement is terminated. Please note that the denial of payment for new Medicare admissions includes Medicare beneficiaries enrolled in managed care plans. It is your obligation to inform Medicare managed care plans contracting with your facility of this denial of payment for new admissions. This action is based on the fact that deficiencies that constitute a level of actual harm or above were found on the current survey and an Abbreviated survey conducted on June 23, 2014.

The denial of payment for all new Medicare admissions will remain in effect until your facility has achieved substantial compliance or your provider agreement is terminated. Informal dispute resolution for the cited deficiency will not delay the imposition of the enforcement remedies.

If substantial compliance is not achieved within six (6) months of this Health survey identifying non-compliance, January 30, 2016, we are recommending to CMS that your facility be terminated from the Medicare program.

CMS will notify your facility of any additional remedies to be imposed.

NOTE: The above remedies are subject to change if substantial compliance is not achieved following subsequent visits.

Due to your facility's current noncompliance with F314, Pressure Ulcers, we would like to emphasize the importance of the implementation of corrective actions that ensure that avoidable pressure ulcers will not occur at your facility and that residents will receive appropriate care and services to prevent the increase in complexity of existing pressure ulcers. The

pain, infection rates, and increased morbidity and mortality associated with pressure ulcers underscore the need for your facility to improve its systems for identifying residents at risk and for implementing preventive services. We ask that you carefully monitor your facility's compliance with Federal requirements related to the prevention of pressure ulcer development. We suggest that you consider contacting the Quality Improvement Organization (QIO) in your state for information and training opportunities on pressure ulcer care and prevention. If noncompliance continues in this area, additional remedies will be considered.

### **Plan of Correction**

At the conclusion of the survey, you were provided a CMS-2567L (Statement of Deficiencies) which listed the deficiencies found at this survey. You should submit your Plan of Correction online at www.kdads.ks.gov. An acceptable Plan of Correction will constitute a credible allegation of compliance. The Plan of Correction must contain the following in order to be acceptable:

- 1. Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice,
- 2. Address how the facility will identify other residents having the potential to be affected by the same deficient practice,
- 3. Address what measures will be put in place or systemic changes made to ensure that the deficient practice will not recur,
- 4. Indicate how the facility plans to monitor its performance to make sure that solutions are sustained; (the facility must develop a plan for ensuring that correction is achieved and maintained), and
- 5. Include the dates corrective action was completed.

Please note that Federal law, as specified in the Social Security Act 1819(F)(2)(B) and 1919(f)(2)(B) prohibits approval of nurse aide training and competency evaluation programs (NATCEP) and competency evaluation programs (CEP) offered by or in a facility which has been subject to the following: an extended or partial extended survey; assessment of a Civil Money Penalty of not less than \$5000.00; a Denial of Payment for new Medicare/Medicaid admissions; or termination. If any of these situations occur, NATCEP is to be denied and you will be so advised in a separate notification.

#### Appeal Rights

If you disagree with this action imposed on your facility, you or your legal representative may request a hearing before an administrative law judge of the Department of Health and Human Services, Departmental Appeals Board (DAB). Procedures governing this process are set out in 42 C.F.R. 498.40, et seq. You must file your hearing request electronically by using the Departmental Appeals Board's Electronic Filing System (DAB E-File) at <a href="https://dab.efile.hhs.gov">https://dab.efile.hhs.gov</a> no later than 60 (sixty) days after receiving this letter. Specific instructions on how to file electronically are attached to this notice. A copy of the hearing request shall be submitted electronically to the Kansas City Regional Centers for Medicare & Medicaid services at:

### (IA KS LTCEnforcement@cms.hhs.gov)

Requests for a hearing submitted by U.S. mail or commercial carrier are no longer accepted as of October 1, 2014, unless you do not have access to a computer or internet service. In those circumstances you may call the Civil Remedies Division to request a waiver from e-filing and provide an explanation as to why you cannot file electronically or you may mail a written request for a waiver along with your written request for a hearing. A written request for a hearing must be filed no later than sixty (60) days after receiving this letter, by mailing to the following address:

Department of Health & Human Services
Departmental Appeals Board, MS 6132
Director, Civil Remedies Division
330 Independence Avenue, S.W.
Cohen Building – Room G-644
Washington, D.C. 20201
(202) 565-9462

A request for a hearing should identify the specific issues, findings of fact and conclusions of law with which you disagree. It should also specify the basis for contending that the findings and conclusions are incorrect. At an appeal hearing, you may be represented by counsel at your own expense.

If you have any questions regarding this matter, please contact Jane Weiler, CMS by phone at (816) 426-2011.

## **Informal Dispute Resolution (IDR)**

In accordance with CFR 488.331, you have one opportunity to question cited deficiencies through an IDR process. You may also contest scope and severity assessments for deficiencies which result in a finding of substandard quality of care or immediate jeopardy. To be given such an opportunity, you are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies (or why you are disputing the scope and severity assessments of deficiencies which have been found to constitute substandard quality of care or immediate jeopardy) to:

Joe Ewert, Commissioner
Kansas Department for Aging and Disability Services
Survey, Certification and Credentialing Commission
612 South Kansas Avenue
Topeka, KS 66603

KDADS must receive your written request within 10 calendar days of your receipt of the statement of deficiencies. An incomplete IDR process will not delay the effective date of any enforcement action.

If you have any questions concerning the instructions contained in this letter, please contact me at (785) 368-7055.

Irina Strakhova

**Enforcement Coordinator** 

Survey, Certification and Credentialing Commission Kansas Department for Aging & Disability Services

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As Authorized by Darla McCloskey, Branch Manager Division of Survey & Certification Centers for Medicare & Medicaid Services

c: Jeanne Urban-Wurtz, Regional Manager, KDADS Jane Weiler, CMS Regional Office Joe Ewert, Commissioner, KDADS Audrey Sunderraj, Director, KDADS LaNae Workman, KDADS MAC